

【「電影叮叮」2023 年 5 月 7 日 節目取消——退票安排

“Movie Tram” 7 May 2023 Tours Cancelled – Refund Arrangement】

由於香港天文台於 2023 年 5 月 7 日（星期日）下午 1 時 35 分發出紅色暴雨警告信號，原訂於當日下午舉行的各場「電影叮叮」活動（包括下午 1 時 45 分集合的東行線及下午 3 時 45 分集合的西行線旅程）已告取消。

已購票的觀眾，全額退票的安排如下：

- 以 Visa 卡、萬事達卡、美國運通卡、銀聯卡、支付寶、微信支付或電子錢包購票之人士：退款將自動透過貓眼平台處理，按城市售票網最新購票記錄所載，以購票人士在購票時採用的同一付款方式退款，需時約四十五個工作天。
- 以現金（祇限港幣）、八達通或轉數快購票之人士：觀眾請於 2023 年 6 月 30 日（星期五）或之前，於辦公時間（星期一至五，上午 10 時至晚上 7 時），前往城市售票網貓眼客戶服務中心（地址：香港北角屈臣道 4-6 號海景大廈 B 座 4 字樓 403A 室），出示完整的門票正本（必須連票根）辦理退款手續。
- 退款不包括購票手續費及門票送遞服務費用

如有任何退票查詢，請致電城市售票網票務查詢及客戶服務熱線 3166 1100 或電郵至 urbtix@maoyan.com.hk。有關節目查詢，請致電 5511 4839（星期一至五，上午 10 時至下午 5 時）予主辦單位的合作機構「活現香港」。

香港流行文化節

2023 年 5 月 22 日

As the Red Rainstorm Warning Signal was hoisted at 1:35pm on 7 May 2023 (Sunday), all “Movie Tram” tours on that day had been regrettably cancelled (including tours of Eastbound which gathered at 1:45pm and Westbound which gathered at 3:45pm).

For customers who bought the tickets, the detailed arrangement of refund is as below:

- If you purchased tickets by methods including Visa, Mastercard, American Express, UnionPay, Alipay, WeChat Pay or mobile payment through electronic wallet where applicable, refund shall automatically be handled by Maoyan through the same method used to purchase the ticket according to latest record of URBTIX in around 45 working days.
- If you purchased tickets by Cash (HK currency only), Octopus or FPS, please apply your refund with original ticket intact(s) (with stub) at the URBTIX Maoyan Customer Service Centre (Address: Room 403A, 4/F, Block B, Sea View Estate, 4-6 Watson Road, Fortress Hill, HK) during office hours (Monday to Friday, 10 am – 7 pm) on or before 30 June 2023 (Fri).
- Service charges of ticket purchase and ticket delivery are non-refundable.

For refund enquiry, please contact URBTIX Ticketing Enquiries and Customer Service hotline 3166 1100, or email to urbtix@maoyan.com.hk. For programme enquiry, please contact the presenter's collaboration organisation “Walk In Hong Kong” at 5511 4839 (Monday to Friday, 10 am – 5 pm).

Hong Kong Pop Culture Festival

22 May 2023